

WILTSHIRE POLICE AND CRIME PANEL

**DRAFT MINUTES OF THE WILTSHIRE POLICE AND CRIME PANEL MEETING
HELD ON 19 NOVEMBER 2014 AT COMMITTEE ROOM VI, CIVIC OFFICE,
EUCLID ST, SWINDON SN1 2JH.**

Present:

*Cllr Abdul Amin, Cllr Glenis Ansell, Cllr Richard Britton (Chairman),
Cllr Trevor Carbin, Cllr Chris Caswill, Cllr Oliver Donachie, Fielding, Chris Henwood,
Cllr Charles Howard, Cllr Peter Hutton, Cllr Julian Johnson, Kilgallen, Kyte,
Angus Macpherson, Powell and Cllr Steve Wakefield*

Also Present:

*Angus MacPherson (Police & Crime Commissioner), Kieran Kilgallen (OPCC), Prof
Allan Johns (OPCC), Chris McMullen (OPCC), Sarah Kyte (OPCC), Henry Powell
(Wiltshire Council), Kevin Fielding (Wiltshire Council) and Emily Higson (Wiltshire
Council)*

56 Apologies for Absence

Apologies were received from Cllr Andrew Bennett – Swindon Borough Council
and Cindy Creasy – Co-Opted Independent Member.

57 Minutes and matters arising

Decision:

**The minutes of the meeting held on the 4th September 2014 were agreed
as a correct record and signed by the Chairman.**

58 Declarations of interest

There were no declarations of interest.

59 Chairman's Announcements

There were none.

60 Public Participation

There were no issues raised under public participation.

61 PCC Diary Report

The PCC Diary report which set out a summary of commitments the Commissioner had undertaken since the last Police and Crime Panel meeting on the 4th September 2014 was presented to the Panel.

The Commissioner advised that:

- Community Messaging - Now live in the Malmesbury, Pewsey, Swindon West and Warminster community areas.
Swindon BC members indicated their support of Swindon BC using the system.
Members were encouraged to hear that the system fits into the Neighbourhood Watch Scheme.
- Vision Statement - The region's five PCCs (representing Avon and Somerset, Devon and Cornwall, Dorset, Gloucestershire and Wiltshire) had been pulling together a vision statement for collaborative working across the South West.
- [Police efficiency, effectiveness and legitimacy \(PEEL\)](#) inspection - There was positive initial verbal feedback, but no judgements at this stage. The national report would be out in October.
- Crime and Communications Centre - The chairman of the Police and Crime Panel, Cllr Richard Britton had visited the new Crime and Communications Centre which was opened in September.
- Lost Property - Funds arising from the Police (Property) Act 1897, by which certain proceeds of lost property sold by the police are distributed to charity, are now distributed on my behalf by the [Wiltshire Community Foundation](#). Since the arrangement began 52 grants have been made, totalling £ 145,000.
- Road Traffic Fatalities – Seventeen fatal incidents had happened in the year to date. Alcohol was not a primary cause, whilst speed did feature as a factor in many.

- Cyber crime – The Commissioner believes that his office should have a role in encouraging education on this issue. It seemed that there are at least three distinct groups who needed to receive information: young people in school and further education; those of working age and those who have retired. He wished to see a plan to educate each group.
- The Strategic Improvement Board - At the highest level, crime continues to fall with 910 fewer crimes or a 5.3 per cent reduction in the year to date with an 88.3 per cent overall victim satisfaction level in the service provided by Wiltshire Police. Perhaps that should be expressed as 910 fewer victims? Anti-social behaviour (ASB) has fallen by 10.6 per cent in the year to the end of September. The falling trend in crime is in line with our peers and similar forces.

Resolved:

The Panel noted the PCC's diary report.

62 **Report on the Commissioner's 10 Strategic Priorities**

The Panel had requested at the meeting on Tuesday 26th August 2014, that they would like to see greater alignment between the PCC's priorities and the PCP's forward work programme.

The Panel requested that the OPPC identify the top four priorities from the Commissioner's immediate work plan and provide a very brief synopsis on the work involved in each.

The top four were:

- The strategic integration with Wiltshire Council and Swindon Borough Council.
Noted.
- Regional Vision for Collaboration
The Panel requested that a simple breakdown of Wiltshire Police regional collaborations be provided by the OPPC.
- The Performance Culture Review
The Panel expressed some concern about the removal of targets and the resultant problems of monitoring progress. The Panel looked forward to continuing to work with the OPCC's Performance Analyst to produce a new reporting system to replace the current Scorecard.
- Systems Thinking Review of Service Delivery.
Noted.

63 Quarterly data (Q2) - Risk / Performance / Finance / Complaints

The Quarterly data (Q2) report was presented to the Panel by the Commissioner.

PCC Priority Scorecard 2014/15

Cllr Caswill noted that the overall performance was again rated as only Fair, the third of four rating options. He also noted that it was being argued that this was not meaningful, as it was only the aggregation of formulaic scores, but that there was no alternative assessment offered by the Commissioner. He asked that his concern be recorded, along with his view that if the Panel and Commissioner believe the Fair grading is not a relevant judgement, there should be some other way of indicating the Commissioner's assessment of his and the Force's performance.

a. The score has been consistent, and arrived at using the criteria which was set by the Panel.

Reducing Crime and Anti-Social Behaviour (ASB)

The Panel voiced concerns that "Volunteering numbers taking part in various watch schemes" had remained a red flag.

a. Volunteers were coming on board, Police Cadet numbers were increasing across Wiltshire.

q. Are you happy with the hours contributed by Special Constables?

a. Would like to see more people becoming Specials and not just using as a stepping stone to become a regular Officer.

The Panel requested that a follow up report on Special Constables was brought to a future meeting.

Percentage of people who think that ASB is an issue in their area - It is positive to see the perception that ASB is a local problem has reduced compared to previous surveys. This ties in with the volume of ASB incidents reducing as mentioned previously in this report.

The Panel felt that the sample size must be meaningful to be of any relevance.

Dangerous Drug Networks (DDNs) - At the end of quarter two, there were 15 active DDNs on the network; this was a reduction from 20 which appeared over the last few months. There are three networks considered high risk, with three of the low or medium risk networks being no longer active due to successful arrests and disruption by the Dedicated Crime Team.

The Panel requested that the OPPC provide more information and statistics on the Dedicated Crime Team and its work.

Putting victims and witnesses first:

I commission a survey of victims of crime (based on Home Office criteria) each month to check on the quality of service that is being provided. This is done on a rolling 12-month basis to ensure that the sample size is significant.

q. Who does the Commissioner commission to run the survey?

a. *The survey is carried out by a third party.*

Driving up the standards of customer service

q. Does it really take 10 days to record a complaint?

a. *As an average, some complaints are dealt with within a shorter time scale. The Northumbria process could speed up the complaints process.*

Resolved:

The Panel noted the report.

64 **Review of Restorative Justice**

The Panel noted the report which provided The Police and Crime Panel with an update regarding Restorative Justice, the development of Neighbourhood Justice Panels (NJPs) and the commissioning of RJ services by the PCC.

The Panel raised concerns about the poor take up of the Restorative Justice process and felt that PCSOs could perhaps be given increased powers to do more in resolving crime in their own localities. The Commissioner advised that he would be discussing PCSO powers with the Chief Constable and would report back to the Panel how this meeting went.

Resolved:

The Panel noted the report.

65 **Complaints and Conduct Matters for the period 1 May to 31 October 2014**

The Panel noted the report in respect of the number of complaints and conduct matters that have been brought to the attention of a relevant office holder (the Police and Crime Commissioner or his Deputy) by the Police and Crime Panel, which had been received by the Monitoring Officer of Wiltshire Council for the period 1 May 2014 to 31 October 2014.

It was noted that no complaints and conduct matters had been brought during the period 1 May 2014 to 31 October 2014.

Resolved:

The Panel noted the report.

66 Police complaints procedure including an update on the visit to Northumbria

The Panel noted the report which sought to consolidate the discussions and answer subsequent questions raised by Members re the complaints process.

The Chairman requested that a Complaints Process matrix be drawn up for the Panel to show the number of complaints falling into broad categories such as incivility, this was agreed by the OPCC.

The Northumbria Triage of Complaints report was noted by the Panel.

Decision:

The report was noted.

67 Task Group update

The Police and Crime Panel noted the update provided. It was agreed that the Task Group would next look at "Regional Collaborations".

Resolved:

The Panel noted the report.

68 Forward Work Plan

The Panel noted the forward work plan.

69 Future meeting dates

- The next meeting of the Police and Crime Panel will be on the 15th January 2015 at Committee Room VI, Civic Office, Euclid St, Swindon SN1 2JH.

(Duration of meeting: 10.00 am - 1.20 pm)

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